Google Accessibility Conformance Report

EN 301 549 Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version:

Google Classroom Web Application

Report Date:

August 2023

Product Description:

Google Classroom helps educators create engaging learning experiences they can personalize, manage, and measure.

Contact Information:

apps-accessibility@google.com

Notes:

Evaluation Methods Used:

Evaluation of the product involved a combination of automated, manual, and functional testing against the applicable success criteria within the Web Content Accessibility Guidelines (WCAG) 2.1 Conformance Level A and AA. The application was tested using a set of use cases designed to cover the components and functionality of use flows. Assistive technologies used include: JAWS, NVDA, VoiceOver (Mac), and ChromeVox with the Chrome browser and platform assistive technologies for magnification, high contrast, and dark mode.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) *AND* EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.

- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 document conformance with EN 301 549:

- Chapter 9 - Web
- Sections 10.1-10.4 of Chapter 10 - Non-Web documents
- Sections 11.1- 11.4 and 11.8.2 of Chapter 11 - Software (open and closed functionality)
- Sections 12.1.2 and 12.2.4 of Chapter 12 - Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Partially Supports	Web: The product mostly provides equivalent text alternatives for non-text content with the following exception: • Class card images use the image's file name as alternative text. • The icon before the number of class comments on an activity lacks an equivalent text alternative.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Supports	Web: The product does not have any prerecorded audio or video media.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software)	Web: Supports	Web: The product does not have any prerecorded audio content.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)		
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Supports	Web: The product does not have any prerecorded video content.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Partially Supports	Web: The information, structure, and relationships conveyed through presentation in the product can mostly be programmatically determined or is available in text with the following exceptions: • Button icons can sometimes reuse the same name for different instances on the same page. (e.g. "More Actions" for multiple entries lack differentiation) • A couple buttons in practice sets are missing accessible names. • Sometimes dialogs open without providing a programmatic notification. • Grids may lack row and column header information. • Some controls are nested inappropriately. • Menu items are sometimes not grouped properly. • Form field labels are sometimes hidden programmatically. (E.g. The "For" text in class announcements.)

Criteria	Conformance Level	Remarks and Explanations
		● Some controls use inappropriate attributes to describe them. (E.g. In Practice Sets the skill options announce as deleted.)
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria ● 9.1.3.2 (Web) ● 10.1.3.2 (Non-web document) ● 11.1.3.2.1 (Open Functionality Software) ● 11.1.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs)	Web: Supports	Web: The product allows for the correct reading sequence to be programmatically determined.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria ● 9.1.3.3 (Web) ● 10.1.3.3 (Non-web document) ● 11.1.3.3 (Open Functionality Software) ● 11.1.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs)	Web: Supports	Web: Instructions within the product do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound.
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria ● 9.1.4.1 (Web) ● 10.1.4.1 (Non-web document) ● 11.1.4.1 (Open Functionality Software) ● 11.1.4.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs)	Web: Partially Supports	Web: The product does not use color as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element with the following exception: ● Links may rely on color alone to differentiate them from surrounding text.

Criteria	Conformance Level	Remarks and Explanations
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Supports	Web: The product contains mechanisms to both pause or stop video and control the audio volume.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Partially Supports	Web: All of the product's functionality is operable through a keyboard interface, within the criterion's requirements, with the following exceptions: • Some controls do not receive keyboard focus (E.g. Cancel and Save buttons in the customize class banner flow.) • Some date picker interfaces and the question drop down menu cannot be navigated using the arrow keys while a screen reader is active. • The Student Name chip does not receive keyboard focus. • Draggable sections cannot be reordered with the keyboard.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	Web: Supports	Web: If keyboard focus can be moved to a component of the product using a keyboard interface, then focus can be moved away from that component using only a keyboard interface.

Criteria	Conformance Level	Remarks and Explanations
● 12.2.4 (Support Docs)		
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria ● 9.2.1.4 (Web) ● 10.2.1.4 (Non-web document) ● 11.2.1.4.1 (Open Functionality Software) ● 11.2.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs)	Web: Supports	Web: The product does not use one character keyboard shortcuts.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria ● 9.2.2.1 (Web) ● 10.2.2.1 (Non-web document) ● 11.2.2.1 (Open Functionality Software) ● 11.2.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs)	Web: Supports	Web: The product's time limits can be turned off, adjusted, or extended for events that do not fall under the real-time or essential exceptions.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria ● 9.2.2.2 (Web) ● 10.2.2.2 (Non-web document) ● 11.2.2.2 (Open Functionality Software) ● 11.2.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs)	Web: Partially Supports	Web: The product's moving, blinking, scrolling, or auto-updating information meets this criterion, with the following exceptions: ● Checkboxes use continuous animated focus indication with no way to pause or stop the animation. ● Some modals contain continuous animated graphics that cannot be paused or stopped.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to:	Web: Supports	Web: The product does not contain anything that flashes more than 3 times a second.

Criteria	Conformance Level	Remarks and Explanations

EN 301 549 Criteria
   ● 9.2.3.1 (Web)
   ● 10.2.3.1 (Non-web document)
   ● 11.2.3.1 (Open Functionality Software)
   ● 11.2.3.1(Closed Software)
   ● 11.8.2 (Authoring Tool)
   ● 12.1.2 (Product Docs)
   ● 12.2.4 (Support Docs)		

2.4.1 Bypass Blocks (Level A)
Also applies to:
EN 301 549 Criteria
   ● 9.2.4.1 (Web)
   ● 10.2.4.1 (Non-web document) – Does not apply
   ● 11.2.4.1 (Open Functionality Software) – Does not apply
   ● 11.2.4.1 (Closed Software) – Does not apply
   ● 11.8.2 (Authoring Tool)
   ● 12.1.2 (Product Docs)
   ● 12.2.4 (Support Docs)
	Web: Partially Supports	Web: The product provides a mechanism to bypass blocks of content that are repeated on multiple web pages, with the following exception:
		
		   ● Pages within the product lack a skip to main content link to bypass the header.

2.4.2 Page Titled (Level A)
Also applies to:
EN 301 549 Criteria
   ● 9.2.4.2 (Web)
   ● 10.2.4.2 (Non-web document)
   ● 11.2.4.2 (Open Functionality Software) - Does not apply
   ● 11.2.4.2 (Closed Software) – Does not apply
   ● 11.8.2 (Authoring Tool)
   ● 12.1.2 (Product Docs)
   ● 12.2.4 (Support Docs)
	Web: Supports	Web: The product's web pages have titles that describe topic or purpose.

2.4.3 Focus Order (Level A)
Also applies to:
EN 301 549 Criteria
   ● 9.2.4.3 (Web)
   ● 10.2.4.3 (Non-web document)
	Web: Partially Supports	Web: The product's focusable components receive focus in an order that preserves meaning and operability, with the following exceptions:

Criteria	Conformance Level	Remarks and Explanations
• 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)		• Sometimes focus is not moved to opening modal dialogs. • When some pages load focus is not returned to the top of the page. • In practice sets, focus can jump around in unexpected ways.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Supports	Web: The purpose of each of the product's links can be determined from the link text alone or from the link text together with its programmatically determined link context, except where the purpose of the links would be ambiguous to users in general.
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Supports	Web: The product does not use multipoint or path-based gestures for operation.
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software)	Web: Supports	Web: The product can be operated using a single pointer, but does not contain any down events.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)		
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3 (Open Functionality Software) • 11.2.5.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Partially Supports	Web: The product's user interface components with labels have names that contain the text that is visually , with the following exceptions: • Form field labels are sometimes hidden programmatically. (E.g. The "For" text in class announcements.) • Some controls use inappropriate attributes to describe them. (E.g. In Practice Sets the skill options announce as deleted.) • Button icons can sometimes reuse the same name for different instances on the same page. (e.g. "More Actions" for multiple entries lack differentiation) • A couple buttons in practice sets are missing accessible names.
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Supports	Web: The product cannot be operated by device motion or user motion.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document)	Web: Supports	Web: The default language of the product's pages can be programmatically determined.

Criteria	Conformance Level	Remarks and Explanations
11.3.1.1.1 (Open Functionality Software) 11.3.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)		
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria 9.3.2.1 (Web) 10.3.2.1 (Non-web document) 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Web: Partially Supports	Web: When the product's components receive focus they do not initiate a change of context, with the following exception: When creating quizzes the "Add option" radio button immediately activates.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Web: Supports	Web: The product's user interface components do not automatically cause a change of context.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool)	Web: Supports	Web: The product identifies input errors and describes the error to the user in text.

Criteria	Conformance Level	Remarks and Explanations
12.1.2 (Product Docs) 12.2.4 (Support Docs)		
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Web: Partially Supports	Web: The product provides labels or instructions when content requires user input, with the following exception: Form field labels are sometimes hidden programmatically. (E.g. The "For" text in class announcements.)
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Web: Supports	Web: In WCAG 2.1 and 2.0 this Success Criterion should be considered as always satisfied for any content using HTML or XML.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Web: Partially Supports	Web: The product's interface components have programmatically determinable names and roles, users can programmatically set states, properties, and values, and notification of changes to these items is available to user agents, including assistive technologies, with the following exceptions: - Accordion buttons may lack programmatically determinable states. - Calendar widgets may not convey that they have dialogs attached.

Criteria	Conformance Level	Remarks and Explanations
		- The options to move a class can miss appropriate role information. - Navigation containers may lack accessible names.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Web: Supports	Web: The product does not contain synchronized media.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Web: Supports	Web: The product does not contain synchronized media.
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.3.4 (Web)	Web: Supports	Web: The product does not restrict its view and operation to a single display orientation.

Criteria	Conformance Level	Remarks and Explanations
10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)		
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5 (Open Functionality Software) 11.1.3.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Web: Supports	Web: The purpose of each input field of the product collecting information about the user can be programmatically determined.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Web: Partially Supports	Web: The product provides sufficient contrast between text and its background, with the following exceptions: - Practice sets can contain grey or blue text with insufficient contrast from its background. - Class name control may have insufficient contrast with its background image. - Green text for grades has insufficient contrast from its background. - Due date text, Quiz file names, "Deleted" status, "Stream settings" text, "View all" text, "Customize" text, "Generate link" text, and "Got it" buttons have insufficient contrast from their background.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.4 (Web)	Web: Partially Supports	Web: The product allows text to be resized without assistive technology up to 200% without loss of content or functionality, with the following exception:

Criteria	Conformance Level	Remarks and Explanations
10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)		The user profile dialog does not resize with the rest of the page.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Web: Supports	Web: The product uses text instead of images of text (except got logos).
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10.1 (Open Functionality Software) 11.1.4.10.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Web: Supports	Web: The product allows for content to be presented without loss of information or functionality, and without requiring scrolling in two dimensions.
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software)	Web: Partially Supports	Web: The visual presentation of non-text content has a contrast ratio of at least 3:1, with the following exceptions: Controls in the welcome dialog, drop down menu items, Cancel, Generate Meet link, Customize, Assignment, Close, Run, Decline, Save Options, Switch account, and Confirmation controls in

Criteria	Conformance Level	Remarks and Explanations
● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs)		dialogs, "Select Class Theme" tabs, Remove icons, Unsubmit buttons, To-Do page links, Sort Students and Action menu items, options to reorder class cards, Topic options, and Class details links all use focus indicators with insufficient contrast. ● Three dot "Class Options" control may have insufficient contrast with its background image.
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria ● 9.1.4.12 (Web) ● 10.1.4.12 (Non-web document) ● 11.1.4.12 (Open Functionality Software) ● 11.1.4.12 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs)	Web: Supports	Web: The product supports custom text spacing without loss of content or functionality.
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria ● 9.1.4.13 (Web) ● 10.1.4.13 (Non-web document) ● 11.1.4.13 (Open Functionality Software) ● 11.1.4.13 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs)	Web: Partially Supports	Web: Content that becomes visible on pointer hover or keyboard focus is dismissible, hoverable, and persistent, with the following exception: ● The practice sets' sidebar is not dismissible using only the keyboard.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.5 (Web) ● 10.2.4.5 (Non-web document) – Does not apply	Web: Supports	Web: The product allows users to navigate through pages in multiple ways.

Criteria	Conformance Level	Remarks and Explanations
• 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)		
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Partially Supports	Web: The product uses headings and labels that describe their topic or purpose, with the following exceptions: • Form field labels are sometimes hidden programmatically. (E.g. The "For" text in class announcements.) • Some controls use inappropriate attributes to describe them. (E.g. In Practice Sets the skill options announce as deleted.) • Button icons can sometimes reuse the same name for different instances on the same page. (e.g. "More Actions" for multiple entries lack differentiation) • A couple buttons in practice sets are missing accessible names.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Partially Supports	Web: The product provides a visible indication of keyboard focus, with the following exception: • The Add grade control has no focus indication.
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria • 9.3.1.2 (Web)	Web: Supports	Web: The product programmatically indicates the human language of each applicable passage or phrase in the content.

Criteria	Conformance Level	Remarks and Explanations
10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)		
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Web: Supports	Web: The product provides navigational mechanisms that are repeated on multiple Web pages within a set of Web pages in the same relative order each time they are repeated.
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Web: Partially Supports	Web: The product provides consistent identification of components with the same functionality, with the following exceptions: - Some tab controls and lists of links appear visually the same. - Drop down option identification can be inconsistent.
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software)	Web: Partially Supports	Web: The product provides suggestions to the user when input errors are automatically detected, with the following exception: The error messages when suggesting an idea are not programmatically associated with the field in error.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)		
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Supports	Web: The product does not process legal commitments or financial transactions. Changes to user controllable data are reversible or can be confirmed before finalizing.
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) – Does not apply • 11.4.1.3 (Open Functionality Software) – Does not apply • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Partially Supports	Web: The product's status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus, with the following exception: • When running Originality reports on documents the status message is not conveyed by screen readers.

Table 3: Success Criteria, Level AAA

Notes: Not tested

EN 301 549 Report

Notes:

Chapter 4: [Functional Performance Statements](#) (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	Where ICT provides visual modes of operation, the ICT provides at least one mode of operation that does not require vision, with the following exceptions previously described in: ● 1.1.1 Non-text Content ● 1.3.1 Info and Relationships ● 2.1.1 Keyboard ● 2.4.1 Bypass Blocks ● 2.4.3 Focus Order ● 2.4.6 Headings and Labels ● 3.2.1 On Focus ● 3.3.2 Labels or Instructions ● 3.3.3 Error Suggestion ● 4.1.2 Name, Role, Value ● 4.1.3 Status Messages
4.2.2 Usage with limited vision	Partially Supports	Where ICT provides visual modes of operation, the ICT provides features that enable users to make better use of their limited vision, with the following exceptions previously described in: ● 1.1.1 Non-text Content ● 1.4.1 Use of Color ● 1.4.3 Contrast (Minimum) ● 1.4.4 Resize text

Criteria	Conformance Level	Remarks and Explanations
		1.4.11 Non-text Contrast 1.4.13 Content on Hover or Focus 2.1.1 Keyboard 2.2.2 Pause, Stop, Hide 2.4.1 Bypass Blocks 2.4.3 Focus Order 2.4.6 Headings and Labels 2.4.7 Focus Visible 3.2.1 On Focus 3.2.4 Consistent Identification 3.3.2 Labels or Instructions 3.3.3 Error Suggestion 4.1.2 Name, Role, Value 4.1.3 Status Messages
4.2.3 Usage without perception of colour	Partially Supports	Where ICT provides visual modes of operation, the ICT provides a visual mode of operation that does not require user perception of colour, with the following exceptions previously described in: 1.4.1 Use of Color 1.4.3 Contrast (Minimum) 1.4.11 Non-text Contrast
4.2.4 Usage without hearing	Supports	Where ICT provides auditory modes of operation, the ICT provides at least one mode of operation that does not require hearing.
4.2.5 Usage with limited hearing	Supports	Where ICT provides auditory modes of operation, the ICT provides enhanced audio features.
4.2.6 Usage with no or limited vocal capability	Supports	Where ICT requires vocal input from users, the ICT provides at least one mode of operation that does not require them to generate vocal output.

Criteria	Conformance Level	Remarks and Explanations
4.2.7 Usage with limited manipulation or strength	Partially Supports	Where ICT requires manual actions, the ICT provides features that enable users to make use of the ICT through alternative actions not requiring manipulation, simultaneous action or hand strength, with the following exceptions previously described in: ● 1.4.13 Content on Hover or Focus ● 2.1.1 Keyboard ● 2.2.2 Pause, Stop, Hide ● 2.4.1 Bypass Blocks ● 2.4.3 Focus Order ● 2.4.6 Headings and Labels ● 2.4.7 Focus Visible ● 2.5.3 Label in Name ● 3.2.1 On Focus
4.2.8 Usage with limited reach	Supports	The ICT product is not free-standing or installed.
4.2.9 Minimize photosensitive seizure triggers	Supports	Where ICT provides visual modes of operation, the ICT provides at least one mode of operation that minimizes the potential for triggering photosensitive seizures.
4.2.10 Usage with limited cognition, language or learning	Partially Supports	The ICT provides features and/or presentation that makes it simpler and easier to understand, operate and use, with the following exceptions previously described in: ● 1.4.13 Content on Hover or Focus ● 2.2.2 Pause, Stop, Hide ● 2.4.1 Bypass Blocks ● 2.4.3 Focus Order ● 2.4.6 Headings and Labels ● 2.4.7 Focus Visible

Criteria	Conformance Level	Remarks and Explanations
		• 2.5.3 Label in Name • 3.2.1 On Focus • 3.2.4 Consistent Identification • 3.3.2 Labels or Instructions • 3.3.3 Error Suggestion
4.2.11 Privacy	Supports	Where ICT provides features for accessibility, the ICT maintains the privacy of users of these features at the same level as other users.

Chapter [5: Generic Requirements](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not Applicable	The product does not have any closed functionality.
5.1.3.2 Auditory output delivery including speech	Not Applicable	The product does not have any closed functionality.
5.1.3.3 Auditory output correlation	Not Applicable	The product does not have any closed functionality.
5.1.3.4 Speech output user control	Not Applicable	The product does not have any closed functionality.
5.1.3.5 Speech output automatic interruption	Not Applicable	The product does not have any closed functionality.
5.1.3.6 Speech output for non-text content	Not Applicable	The product does not have any closed functionality.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.7 Speech output for video information	Not Applicable	The product does not have any closed functionality.
5.1.3.8 Masked entry	Not Applicable	The product does not have any closed functionality.
5.1.3.9 Private access to personal data	Not Applicable	The product does not have any closed functionality.
5.1.3.10 Non-interfering audio output	Not Applicable	The product does not have any closed functionality.
5.1.3.11 Private listening volume	Not Applicable	The product does not have any closed functionality.
5.1.3.12 Speaker volume	Not Applicable	The product does not have any closed functionality.
5.1.3.13 Volume reset	Not Applicable	The product does not have any closed functionality.
5.1.3.14 Spoken languages	Not Applicable	The product does not have any closed functionality.
5.1.3.15 Non-visual error identification	Not Applicable	The product does not have any closed functionality.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	The product does not have any closed functionality.
5.1.4 Functionality closed to text enlargement	Not Applicable	The product does not have any closed functionality.
5.1.5 Visual output for auditory information	Not Applicable	The product does not have any closed functionality.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	
5.1.7 Access without speech	Not Applicable	
5.2 Activation of accessibility features	Supports	The methods of activating the documented accessibility features are accessible.
5.3 Biometrics	Not Applicable	The product does not rely on biological characteristics.

Criteria	Conformance Level	Remarks and Explanations
5.4 Preservation of accessibility information during conversion	Not Applicable	The product does not convert information or communication.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	The product does not have operable parts.
5.5.2 Operable parts discernibility	Not Applicable	The product does not have operable parts.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	The product does not have locking or toggle controls.
5.6.2 Visual status	Not Applicable	The product does not have locking or toggle controls.
5.7 Key repeat	Not Applicable	The product does not have a key repeat function.
5.8 Double-strike key acceptance	Not Applicable	The product does not provide a keyboard or keypad.
5.9 Simultaneous user actions	Not Applicable	The product does not require simultaneous user actions for its operation.

Chapter [6: ICT with Two-Way Voice Communication](#)

Notes: Not Applicable

Chapter [7: ICT with Video Capabilities](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Supports	The product allows users to view videos with captions.

Criteria	Conformance Level	Remarks and Explanations
7.1.2 Captioning synchronization	Supports	The player used by the product to display captions preserves the synchronization between the audio and captions.
7.1.3 Preservation of captioning	Not Applicable	The product does not transmit, convert , or record video.
7.1.4 Captions characteristics	Supports	The product provides a way for the user to adapt the displayed characteristics of captions to their individual requirements for modifiable characters.
7.1.5 Spoken subtitles	Not Applicable	The product's captions are not programmatically determinable.
7.2.1 Audio description playback	Supports	The product enables users to select and play from multiple audio tracks.
7.2.2 Audio description synchronization	Supports	The product preserves the synchronization between the audio/visual content and the corresponding audio description track.
7.2.3 Preservation of audio description	Supports	The product preserves audio description data such that it can be played in a manner consistent with this standard.
7.3 User controls for captions and audio description	Supports	The product provides these user controls at the same level of interaction as the primary media controls.

Chapter 8: Hardware

Notes: Not Applicable

Chapter [9: Web](#) *(see [WCAG 2.x section](#))*

Notes:

Chapter [10: Non-web Documents](#)

Notes: Not Applicable

Chapter [11: Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See [WCAG 2.x](#) section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through
11.5.2.3 Use of accessibility services	See 11.5.2.5 through 11.5.2.17	See 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Partially Supports	The product's user interface uses some documented platform accessibility services. Refer to requirements 11.5.2.5 to 11.5.2.17.
11.5.2.5 Object information	Partially Supports	The product's user interface elements are programmatically determinable, with the exceptions detailed in WCAG 1.3.1 Info and Relationships and 4.1.2 Name, Role, Value.
11.5.2.6 Row, column, and headers	Supports	The product contains data tables whose structures are programmatically determinable.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.7 Values	Partially Supports	The product's user interface elements have values and ranges of values that are programmatically determinable, with the exceptions detailed in WCAG 4.1.2 Name, Role, Value.
11.5.2.8 Label relationships	Partially Supports	The relationship between the product's user interface elements and their labels are programmatically determinable, with the exceptions detailed in WCAG 1.3.1 Info and Relationships and 4.1.2 Name, Role, Value.
11.5.2.9 Parent-child relationships	Partially Supports	The product's user interface elements and their parent-child relationships are programmatically determinable, with the exceptions detailed in WCAG 1.3.1 Info and Relationships.
11.5.2.10 Text	Partially Supports	The product's rendered text, including its contents, attributes, and boundaries, are programmatically determinable, with the exceptions detailed in WCAG 1.1.1 Non-Text Content, 1.3.1 Info and Relationships, and 4.1.2 Name, Role, Value.
11.5.2.11 List of available actions	Partially Supports	The product's user interface elements provide a list of available actions that are programmatically determinable, with the exceptions detailed in WCAG 4.1.2 Name, Role, Value.
11.5.2.12 Execution of available actions	Partially Supports	The available actions of the product's user interface elements can be programmatically executed, with the exceptions detailed in WCAG 2.1.1 Keyboard.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.13 Tracking of focus and selection attributes	Partially Supports	The product's mechanisms necessary to track focus, text insertion point, and selection attributes of user interface elements are programmatically determinable by assistive technologies, with the exception detailed in WCAG 2.4.7 Focus Visible.
11.5.2.14 Modification of focus and selection attributes	Partially Supports	The product allows assistive technology to programmatically modify focus, text insertion point, and selection attributes of user interface elements where the user can modify these items, the the exceptions detailed in WCAG 2.1.1 Keyboard.
11.5.2.15 Change notification	Partially Supports	The product notifies assistive technology of changes to programmatically determinable attributes of user interface elements, with the exceptions detailed in WCAG 1.3.1 Info and Relationships, 2.4.7 Focus Visible, and 4.1.2 Name, Role, Value.
11.5.2.16 Modifications of states and properties	Partially Supports	The product's user interface elements allow for the programmatic modification of states and properties, with the exceptions detailed in WCAG 2.1.1 Keyboard and 4.1.2 Name, Role, Value.
11.5.2.17 Modifications of values and text	Partially Supports	The product's user interface elements allow for the programmatic modification of states and properties, with the exceptions detailed in WCAG 2.1.1 Keyboard and 4.1.2 Name, Role, Value.
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	The product is not platform software.

Criteria	Conformance Level	Remarks and Explanations
11.6.2 No disruption of accessibility features	Supports	The product does not disrupt the normal operation of platform accessibility features.
11.7 User preferences	Supports	The product's user interface does not disrupt documented platform accessibility features.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See WCAG 2.x section (If not authoring tool, enter "Not Applicable")	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	The product is not an authoring tool.
11.8.4 Repair assistance	Not Applicable	The product is not an authoring tool.
11.8.5 Templates	Not Applicable	The product is not an authoring tool.

Chapter 12: Documentation and Support Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Applicable - not tested	The product's documentation was not included in this audit's scope.
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Applicable - not tested	The product's documentation was not included in this audit's scope.
12.2.3 Effective communication	Applicable - not tested	ICT support services were not included in this audit's scope.

Criteria	Conformance Level	Remarks and Explanations
12.2.4 Accessible documentation	See [WCAG 2.x](#) section	See information in WCAG 2.x section

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: Not Applicable

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